

# POC Test Daily Results

6971 - Friday June 29 2018

# 6971 – Friday Morning 6/29/2018

- ▶ Adhering to the POC Test
  - ▶ No down stacking
  - ▶ No break pack sorting
  - ▶ Staging freight by pallets
- ▶ Store condition Friday morning
  - ▶ Clean
  - ▶ Zoned
  - ▶ 17 stockers scheduled
    - ▶ 4 call-outs
      - ▶ Fuel Center associate
      - ▶ Grocery Stocking associate (Bakery Thaw and Sell)
      - ▶ Grocery Stocking associate (produce)
      - ▶ Grocery Stocking associate
- ▶ 13 remain
  - ▶ To down stack/sort/run freight/section work/price changes/top stock
  - ▶ CVP/Donate/CAP and stock produce
  - ▶ CVP/Donate/CAP and Stock D93 wall
  - ▶ CVP/Donate/CAP/work new freight/Stock thaw and sell
- ▶ 2766 cases (Thursday evening loads are largest freight load each week)
  - ▶ FDD (637), RDC(1099), HVDC (1030)
  - ▶ No MP Friday morning

# 6971 – Friday 6/29/2018

## ▶ Timeline

- ▶ 4 am
  - ▶ Team Meeting
  - ▶ Assignments
  - ▶ Lost 32 hours of activity (Call-outs)
- ▶ 6:05 am
  - ▶ Completed HBA/Break pack sorting
- ▶ 6:15
  - ▶ Dairy cooler clear enough to receive Milk truck
- ▶ 7:00 am
  - ▶ Completed down stacking RDC and HVDC mixed pallets
  - ▶ None brought to floor (already too much freight on the floor)
- ▶ 8:30 AM
  - ▶ Freezer in good condition
- ▶ 10:20 am
  - ▶ Dairy cooler clear
  - ▶ Freezer clear
  - ▶ Cold CAP commenced

# 6971 - Friday 6/29/2018

- ▶ Timeline (Cont'd)

- ▶ 9:30 am

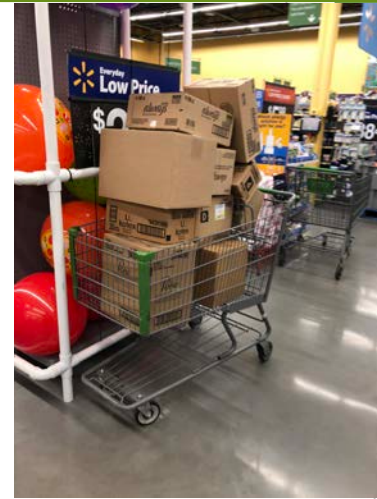
- ▶ Some grocery and most of GM remain

- ▶ Paper was thrown

- ▶ Photos next page

# 6971 - 9:30 am Friday Morning 6/29/2018

Grocery



GM

GM



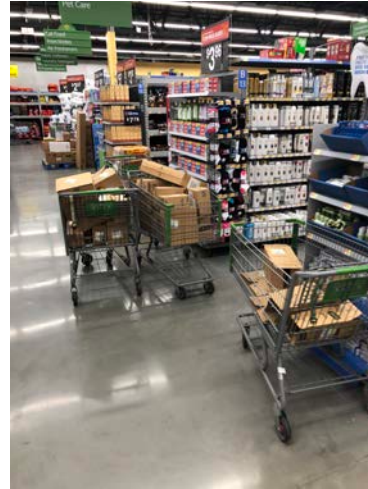
# 6971 - Friday 6/29/2018

## ▶ Timeline (Cont'd)

### ▶ 11 am

- ▶ Grocery stocking complete
- ▶ GM side still being worked on
- ▶ HBA/Break packs not touched yet
- ▶ Photos next page

# 6971 - 11:00 am Friday Morning 6/29/2018



Pets and HBA remain

# 6971 - 1 pm Friday 6/29/2018

- ▶ Not all freight thrown
  - ▶ Break packs remain
  - ▶ Pallet of pets remain
  - ▶ Shopping cart of chemicals remain





# 6971 – Friday 6/29/2018

## ▶ Results

- ▶ All freight not worked by 1 PM
  - ▶ Availability Team departs
  - ▶ Deputy Store Manager cleared remaining freight from floor
    - ▶ In the way of customers
  - ▶ No one scheduled from 1300-1500
- ▶ Section Work not started by Availability Team
- ▶ Price changes not started by Availability Team
  - ▶ Late price changes completed - approx. 20
- ▶ Ambient CAP not complete
- ▶ Mood low from start as the crew could feel the weight of the task
  - ▶ One associate commented they do not get to do the 'fun stuff' today
    - ▶ 'Fun Stuff' is Section Work/Price Changes/Top Stock
  - ▶ One associate cried from being overwhelmed and frustrated (couldn't see success)
  - ▶ One associate commented under his breath "looks like a good time for a transfer"
- ▶ Freight complete by 5 PM
- ▶ Pre July 4<sup>th</sup> weekend
- ▶ 2200 Cases (FDD 1100 and RDC 1120) arriving on June 29<sup>th</sup> for Saturday morning Team

# Contrast

- ▶ Contrast Friday 6/29 morning with Wednesday 6/27 morning
  - ▶ Four trucks on 6/27
    - ▶ Total 2413 cases
      - ▶ HVDC (445), RDC (821), FDD (872)
    - ▶ MP (275) arrived Wednesday morning
  - ▶ Down stacked/sorted/staged Tuesday evening
    - ▶ Team hit the ground running following Team meeting
    - ▶ Freight worked by 10 am
      - ▶ CAP accomplished
      - ▶ Some section work accomplished
        - ▶ Need additional devices
      - ▶ Price changes accomplished
      - ▶ Store was in great shape
    - ▶ Morale high
      - ▶ Pep in step
      - ▶ Got to do 'fun stuff'
      - ▶ Felt accomplished
- ▶ The difference is down stacking/sorting and staging the previous evening